K	No. 5 Ring Road	d LISP II, Brgy. La (049) 545-7166 to	E PHILIPPINE INC. Mesa, Calamba City, Laguna 69	INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim  Control No.: IRF-23-05-0039 Date Issued: 10-May-23					
Customer		EPPI		Attentio	Attention To NOEMI CEPEDA				
Item Code 516444701				Department		KPLIMA- PRODUCTION			
		PAD BLOCK 6	0X60	Date of Detection		10-May-22			
Job Order Number 35881		35881		Section Detected		PRODUCTION ASSEMBLY			
ILLUSTRATION OF			THE PROBLEM	Major		Minor			
	NO. OF OCCURRE	ENCE	DISPOSITION	Lot Quantity (pcs.)  Reject Quantity (pcs.)  Reject Percentage  10,000  180  1.80%  Nature of Defect:  SLUNTED CUT  ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF SLUNTED CUT  Actual:  SLUNTED CUT OCCURRED ON THE VERTICAL PROCESS  AREA OF OCCURRENCE / ORIGIN  CONTENT					
F F	First	200000000000000000000000000000000000000	Hold		Slotter	Gluing		Material Material	
F	Recurrence		Special Acceptance		EQOS [		cal	Dimension	
	No.: For Rework  Date: Reject / Disposal  Issued by Checked by			Diecut Other LUCIDA Appearance					
ı					Detaching Process /				
					Approved by			Received by (Receiving Section)	
C. Afevalo QA-IE Staff			G Magsino QA Supervisor	TION / A	QA Asst. Manager		N. Cepeda Head/ Supervisor		
	DIRECT CALISE: /A	naluzo the reas	on of occurrence, why it happened?)	TION / A		E: (Analyze the re	eason of occur	rrence, why it leaked?)	
Design / Toolings System / Training	Why 1: Why 2: Why 3: Why 4: Why 5: Why 1: Why 2: Why 3: Why 4: Why 5: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5 Why 1 Why 2 Why 3 Why 4 Why 5 Why 4					
Process / Material	Why 2: Why 3: Why 4: Why 5:			Why 2 Why 3 Why 4	: :				

## KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

## **INVESTIGATION REPORT FORM (IRF)**

FINAL CONCLUSION												
	00	CURRENCE	ROOTCAUSE			OUTFLOW ROOTCAUSE						
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)							CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)					
A. Sorting Result						Actions to be done to eliminate recurrence Who / When						
	Location Total Stock		NG	Total Good								
RM						0.1						
WIP						System						
FG												
B. Orientation												
Date			Time			Design /						
Title					Tools							
Attendees	Attendees											
C. Reworking												
Rework Quan	tity					Process						
Total Good						1100033						
Rework Perce	entage (Good)											
II. QA F	ROOTCAUSE V	ERIFICATION	N (To be filled o	ut by QA In-	charge)	Date Conducted: PIC:						
		Identified	Rootcause				Recommendation					
			W 0000	OTIVE ACTIO	TON (To be filled out by QA In-charge)							
		Char	以来(生化)。(P23)				ed out by QA II	Remarks				
Checked by		Date	Implemented?			Nemana						
1st Verification of Action				[ ]Yes	[ ]No -							
2nd Verification of Action				[ ]Yes	[ ] No							
3rd Verification of Action				[ ]Yes								
Effectiveness of Action				[ ]Yes								
Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.												
IV. CLOSURE												
Status: Remarks:				Appro	ved by:		Process Owner Acknowled	gment: (Receiving Section)				
Closed												
Still Open				QA S	upervisor	QA Ass	st. Manager	Line Leader	Department Head			
Pa-Issue IR	E			Date:		Date:		Date:	Date:			